# SUPPORTING STUDENTS







Tips and referral info for returning to University

## **COMMON STUDENT EXPERIENCES AND WORRIES:**

- Wish for clear and prompt information and communication
- Feelings of uncertainty
- Anger / Frustration
- Feeling of agitation
- Anxiety and Stress
- Sleep disturbance
- Appetite disturbance
- Isolation
- Low mood
- Lack of motivation

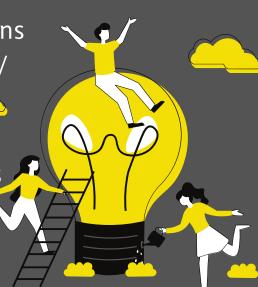






## **WHAT TO DO?**

- Listen empathy / active listening skills
- Be curious open questions
- Listen again summarise / reflect
- Problem solve referral options / agree on actions
- De-brief / Consult
- Follow up when / if appropriate and agreed







## **SOURCES OF SUPPORT**

College Health Centre:

Ph: 8961556/8961591 https://www.tcd.ie/collegehealth/ Students' Union: www.tcdsu.org

Graduate Students' Union www.tcdgsu.ie

#### STUDENT COUNSELLING SERVICE:

www.tcd.ie/student-counselling

student-counselling@tcd.ie

#### Schedule needs assessments

- Daily Emergency appointments
- Staff consultation and training
- Groups & Workshops

#### Senior Tutor:

Email: stosec@tcd.ie For more info:

Accommodation: accommodation@tcdsu.org https://www.tcd.ie/seniortutor/

> **Education:** education@tcdsu.org

http://studentlearning.tcd.ie student.learning@tcd.ie

Workshops **Writing Groups** 

1:1 consultations Online Resources



Self-help packs: http://cci.health.wa.gov.au